



Hewlett Packard
Enterprise



HPE Complete Care for Multivendor

The power of one — integrate your technology across your IT environment

The challenge

Managing a multivendor IT environment creates increased complexity. In addition, people and process issues can also affect IT — a management tool not set up or used, difficulty in resolving complex incidents, changing management processes, outdated or incompatible firmware and software, or untested changes put into production are few examples. Day-to-day routine tasks can consume too much time, slowing down and taking your staff's focus away from business priorities.



We're growing and our customer base is growing along with us. We want to be on the cutting edge of the technology so we can offer services to our customers they have a need for today, while anticipating their needs for the future. We want our customers to see us as their partner both today and in the future — and partnering with HPE is one way we accomplish that."

— **Knut Erik Raanaes**, Chief Infrastructure Officer, Intility.

Why HPE Complete Care for Multivendor?

When your organization decides to modernize its infrastructure, the HPE experts can help manage your IT across technologies and platforms. Have one place to call and one team to work with for your IT — on-premises and on the cloud.

Hewlett Packard Enterprise can manage and help eliminate interoperability issues and standardize processes. We can easily integrate multivendor technologies, operating systems and business applications while leveraging strategic partnerships to have a smooth and stable IT that is at peak performance.

A simplified experience

You experience one partner for your IT operational needs giving you direct access to technical expertise for multivendor technologies, operating systems, and platforms.

Direct, fast access to expertise

For your entire IT environment, HPE provides an assigned support team as you receive best practice and operational advice that is relevant to your specific IT. You can access the multivendor center of expertise from HPE for questions and resolution of issues.

Tailored to specific needs for increased reliability and stability

You can now access a flexible suite of proactive services depending on your needs and choose the level of support that you need to help get your problems resolved quickly.

HPE Multivendor Services video: youtu.be/3rMau-gG8vc



We have a dedicated HPE support manager, which we appreciate a lot. It's great to have someone we can turn to when we need support, who knows our solutions and is well-connected to HPE's support portal organization."

– **Knut Erik Raanæs**, Chief Infrastructure Officer, Intility.

Learn more at

[HPE.com/services/completecure](https://hpe.com/services/completecure)



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